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**Exam** : **920-115**

**Title** : Communication Server 2100  
SE08/SE09 Support  
Specialist

**Version** : DEMO

1. A customer has just installed a CS 2100 solution, but they do not understand the function of the Real-time Transport Protocol (RTP). For which purpose is the RTP used within a CS 2100 solution?

- A. to transport time sensitive data streams
- B. to provide translations and routing for an IP network
- C. to transport data over a Time Division Multiplexing (TDM) network
- D. to translate Time Division Multiplexing (TDM) data streams before routing

Answer:A

2. A customer is planning to install a Greenfield CS 2100 Compact Server solution. Which required hardware component for the Call Agent component is necessary for this deployment?

- A. a Mediatrix 1124
- B. a STORM SAM-XTS server unit
- C. an AudioCodes Mediant Gateway
- D. a Motorola MCPN Single Board Computer (SBC)

Answer: D

3. Which client manager does the Succession Element and Sub-element Management 7 (SESM) /CS2100 Management Tools system support?

- A. DSP Manager
- B. STORM Manager
- C. OTM 2.2 Interface
- D. SAM21 Element Manager

Answer: D

4. Which slots on the front and rear of the SAM21 shelf provisioned with a CS 2100 Compact have predefined purposes?

- A. front slots 7, 8, 9, 10; rear slots 15, 16
- B. front slots 7, 8, 9, 10; rear slots 7, 8, 9, 10
- C. front slots 7, 8, 9, 10, 15, 16; rear slots 7, 8, 9, 10

D. front slots 7, 8, 9, 10; rear slots 7, 8, 9, 10, 15, 16

Answer: D

5. Once a new call path has been established between two separate Integrated Access Devices (IADs), which logical path will all voice packets follow?

A. IAD, IP network, IAD

B. IAD, IP network, CS LAN, IP network, IAD

C. IAD, IP network, CS LAN, GWC, CS LAN, GWC, IP network, IAD

D. IAD, IP network, CS LAN, GWC, GWC, CS, LAN, IP network, IAD

Answer:A

6. A customer is installing a CS 2100 and wants to insure they are installing the cards properly. Which three cards are minimally required on CS 2100 SAM21 shelves? (Choose three.)

A. bridge cards

B. gateway modules

C. transition modules

D. Gateway Controller (GWC) cards

E. hot swappable controller system cards

Answer:ACE

7. A customer needs to apply a patch for a CS 2100 Compact Server. From a Network Patch Manager (NPM) interface, which window provides this functionality?

A. Files window

B. Status window

C. Applications window

D. Maintenance window

Answer: D

8. A customer needs to access the Application Launch Point for the SAM21 Element Manager. When launching a web browser to the following link: <http://<host>>, what should be input for <host>?

A. the SAM21 Network Element

- B. the IP address of the Mate Controller
- C. the IP address of the SAM21 Element Manager
- D. the name or IP address of the CS 2000 Management Tools Server

Answer: D

9. The shelf controller card in slot 7 is currently active, yet it requires routine diagnostics to be performed. How do you run the diagnostic routine?

- A. Lock shelf card 7, run diagnostics.
- B. Unlock Shelf card 7, run diagnostics.
- C. SWACT, lock shelf card 7, run diagnostics.
- D. SWACT, unlock shelf card 7, run diagnostics.

Answer: C

10. Which tool is required for the Product Computing Module Load (PCL) patching in a CS 2100 Compact Server?

- A. FTP Client
- B. Call Agent Manager
- C. Patch Download Utility
- D. Post Release Software Manager (PRSM)

Answer: D