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Exam : **920-340**

Title : Nortel Software
Communication System 500
RIs.2.0 Config

Version : Demo

1.In comparing the types of conferences available with the Software Communication System 500 (SCS500), which conference uses reserved ports?

- A.Scheduled conference
- B.Administrator conference
- C.Meet Me conference
- D.Instant conference

Answer:A

2.Which action is required to configure Hunt Group call scenarios for incoming received digits presented to the Software Communication System 500 (SCS500) system?

- A.Configure user aliases.
- B.Enter the digits from the provider of the digital trunk as the hunt group number.
- C.Determine the call sequence for Hunt Group user extensions.
- D.Specify a Hunt Group Fallback Destination.

Answer:B

3.On which server does the Nortel Software Communication System 500 (SCS500) run?

- A.Intel dual-core E4600 CPU
- B.Standard 1 GB/s Ethernet server
- C.System 5 default server platform
- D.Dell Optiplex 755 server platform

Answer:D

4.Which gateway provides connectivity to the PSTN via digital interfaces (PRI/T1/E1 or BRI)?

- A.AudioCodes MP-118 FXO
- B.Nortel Analog VoIP gateway 4 port FXO
- C.AudioCodes MP-114 FXS
- D.AudioCodes Mediant 1000

Answer:D

5.Click the Exhibit button. Which field do you change to adjust the number of dialpad keys the system accepts before interpreting a user's request?

The screenshot shows the 'Auto Attendant' configuration page. It has a 'Menu' link and an 'Options' tab. Under 'DTMF Handling', there are three settings: 'Inter-DTMF Timeout' (value 3, default 3), 'Overall DTMF Timeout' (value 7, default 7), and 'Maximum Number of DTMF tones' (value 10, default 10). Under 'Invalid Response', there is a description: 'Configure auto attendant behavior when user enters invalid response or no response is received.' There are two settings: 'Replay Count' (value 2, default 2) and 'Invalid Response Count' (value 2, default 2).

- A.Inter-Dual Tone Multi-frequency (DTMF) Timeout
- B.Maximum Number of DTMF tones
- C.Replay Count
- D.Overall DTMF Timeout

Answer:B