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Exam : AHLEI-CHA

Title : Certified Hotel Administrator

Version : DEMO

1.The term informal dress is the same as:
A. Your Option
B. Casuals Only
C. Business Attire
D. Black Tie Optional
Answer: A

2.A public area in a hotel that serves as an entrance or waiting area is called a:
A. reception area
B. entrance hall
C. lobby
D. hall
Answer: B

3.Luggage that is tagged for special handling is:
A. Marked VIP
B. VIP Tag
C. Tracked VIP
D. Hot Tag VIP
Answer: A

4.A retractable bed that is built into the wall is called:
A. James bed
B. Johnson bed
C. Steven bed
D. Murphy Bed
Answer: D

5.A hotel that is located in the downtown area of a large city and is usually close to shopping places and other points of interest is known as:
A. Metropolitan hotel
B. Cosmopolitan hotel
C. Urbane hotel
Answer: C