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Exam : HP2-896

**Title : Servicing HP Desktops,
Workstations and
Notebooks**

Version : Demo

1. Third party pre-installed applications on HP systems are generally _____.

- A. activated with seperately purchased licence key
- B. full product with a limited trial period
- C. must be upgraded after one year of use
- D. full product, with an unlimited support period

Answer: D

2. Which HP product is available with integrated SCSI?

- A. thin-client
- B. desktop
- C. workstation
- D. notebook

Answer: C

3. A unit has both a serial number and a product identification number. How many characters are in the serial number?

- A. 10 or 12
- B. 11 or 13
- C. 12 or 14
- D. 10 or 15

Answer: A

4. What is the difference between a Mobile Expansion Unit (MEU) and a simple port replicator?

- A. port replicator has internal MultiBay ports
- B. MEU has internal MultiBay ports
- C. port replicator has active components
- D. MEU is not portable

Answer: B

5. HP Care Pack is _____.

- A. prepaid extended warranty
- B. payable on service repair
- C. included in the product price
- D. provided free of charge on request

Answer: A